

Patient Reference Group Meeting

Minutes

Wednesday 9th April 2014

Attendees:

Daryl Laws: Practice Manager

Pauline Anniss: Group Secretary

Dr Richard Emond: GP

Derek Cooper

Harold Taylor

Maureen Montgomery

Teresa Edwards

Marianne O'Sullivan

Gail Anspack

Roy Mason

Rachel Lee

Apologies:

Tess Burchett: Group Chair

Paul Williams (prospective new member)

In the absence of the Group Chair, Daryl welcomed everyone to the meeting.

Matters arising from previous minutes. Until the Life Channel is removed and replaced by the TV, it will be switched off and DL will contact the appropriate people to remove the current equipment.

The decision on whether to implement a recall system on mammograms for women over 65 has not yet been made. In the meantime the practice will encourage patients individually. The practice already has many other recall systems in place so that there is a cost implication. Women aged up to 65 are under the breast screening service system. For over 65's the practice would have to set up its own system. The practice would have to consider the potential large costs. The practice could suggest such a system to the Clinical Commissioning Group (CCG) and think about having it done centrally/in a cluster. This may not have been done so far as the CCG may have other priorities. This system which would be tricky to run and must be effective. As it is, patients are able to ring up themselves and make appointments. This is a fact that would be a good item to be placed on the PRG web page.

Patient Transport Costs The issue of patient transport costs is to be raised by Dr Bailoor at the next Clinical Commissioning Group(CCG) meeting. The prices obtained should be displayed on the

patients' notice board and displayed on the PRG Website Page. MM agreed that she would contact Community Transport to investigate the possibility that they would provide transport to hospital and GP appointments. It was felt this was unlikely, but MM would report back to the meeting. RL will talk to the Parish Council and MO will raise the issue with the Churches.

Patient Reference Group Page on Website It is desirable to attract new members on to the Patient Reference Group and to work towards making the group reflect the community and to bring greater diversity.

It would be of benefit to call Sarah Bain, the Community Focus Group Lead at Anglo European, and let her know that the two young people who previously attended the Group Meetings are no longer attending and to ask if she has any ideas to help the group attract more young members.

It was agreed that the minutes would be published on the website.

The group agreed that RL has written an excellent article which will be posted on to the PRG web page.

Basildon and Brentwood CCG Representation It was agreed that the group should be at the CCG in order to bring issues back to the Group. Now that MM has resigned from Healthwatch, she kindly agreed to attend the meetings on behalf of the Ingatestone PRG. Another member is also considering attending the CCG with MM and will let the group know if he will be attending. The CCG meetings are to be held on 28 May, 9 July, 24 Sept and 26 November. They commence at 10.30 and end at 12.30 and are held at the Beechwood Surgery and at Brentwood Nightingale Centre.

AOB There is now a blood pressure monitoring machine in the practice waiting room. The positioning of it was initially of concern. It is there on a 3 month trial but if underused it will be taken back. Members agreed to encourage friends and family to come to the surgery and use the machine. MM, GA and RL all agreed to attend the surgery and invite waiting patients to use the machine. They will firstly meet with DL to learn how the machine functions.

GA reported back to the group that to set up a walking group was difficult from an insurance point of view. It is preferable to encourage exercise by providing a link on the PRG web page to the Ramblers and MacMillan Cancer Support walking groups (Heart and Sole and Health Track). It would also be a good thing to provide a link on the website to all of those groups in the village who provide exercise, for example the activities that take place in the Community Centre.

Next meetings: Wednesday 11th June and Wednesday 3rd September 2014